


# HOW TO CHECK TRANSACTIONS ON THE BACKEND

Sign in



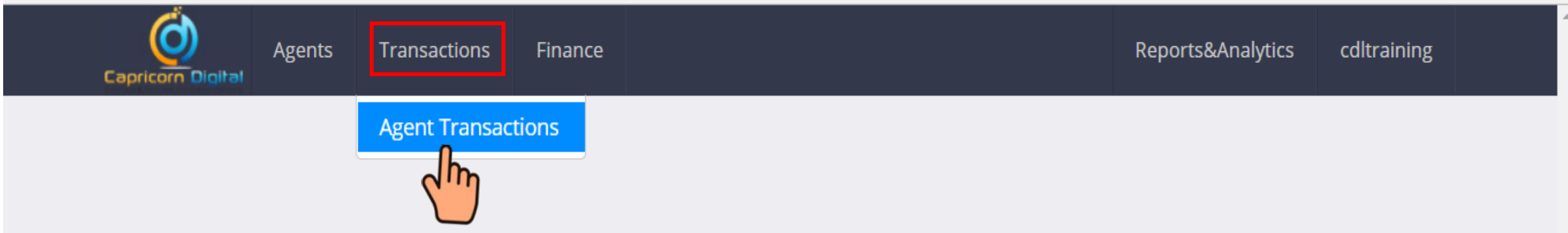
Capricorn Digital  
Digital Solutions and Distribution

Username

Password

Sign in

Type *baxi.capricorndigi.com* OR  
*136.243.252.206/app* on your URL (preferably  
using Google Chrome) and sign in with your  
Username and Password




After Signing-in successfully, click on *'Transactions'* and scroll down to click on *'Agent Transactions'*

# Transa

< March 2018 >

Su	Mo	Tu	We	Th	Fr	Sa
25	26	27	28	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7



Use the 'Date Checker' icon below to enter the desired date and time range of transaction and click 'Find'

Transaction Number:

Agent:

Only Sellers?:

From:

10/03/2018 18:46:03

To:

Owner:

Request ID:

Service:

Status:

State:

District:

Area:

Payment Method:



Find



# Transactions

Use the 'Scroll Bar' to scroll down to get the transactions details.

Transaction Number:

Agent:

Only Sellers?:

From:

To:

Owner:

Request ID:

Service:

Status:

State:

District:

Area:

Payment Method:

Find



To: 12/03/2018 23:15:23

Owner:

Request ID:

Area:

Payment Method:

Find

Click on 'View' to see more details on the transaction

Transaction No.	Service	Agent	Device Owner	Collector	Payment	Amount	Received	Status	
13984787	Golden Chance Lotto 5/90	cdltraining (005022)	CDL	CDL	Cash	10	12/03/2018 16:01:49	Accepted	<a href="#">View</a>
13982941	Golden Chance Lotto 5/90	cdltraining (005022)	CDL	CDL	Cash	15	12/03/2018 14:35:47	Rejected	<a href="#">View</a>
13977178	Golden Chance Lotto 5/90	cdltraining (005022)	CDL	CDL	Cash	5	12/03/2018 11:08:24	Accepted	<a href="#">View</a>

# TRANSACTION STATUSES

The logo for BAXI BOX is a yellow speech bubble with a black border and a black tail pointing downwards and to the left. The text "BAXI BOX" is written in black, bold, uppercase letters inside the bubble.

**Accepted Status** – This tells that the transaction you carried out was successful. It implies money was deducted from your wallet or bank account (in the case of debit card use) and service has been provided for customer from our end.

**Rejected Status** – This tells the transaction you carried out was not successful. In this case there was no deduction from your wallet.

**Pending Status** – A pending status for a transaction implies service has not been provided but money has been deducted from your wallet. When a transaction is pending, kindly wait for about 15 minutes and recheck transaction status. If still pending, please call customer service (017159951-9, [customerservice@capricorndigi.com](mailto:customerservice@capricorndigi.com)) for resolution.

**Reversed Status** – A transaction with 'Reversed' status implies money deducted for a transaction has been returned to your wallet. It is usually the status that shows after a Pending transaction has been resolved.

*Thank  
you*

